# 2021 2nd Quarter

April - June



A Community way of banking, where our members are our strength.

#### Main Office

213 Pine Street Carnegie, PA 15106

Phone: 412.276.5379 Fax: 412.276.9423

Monday - Friday 8:30AM - 4:00PM

#### Board & Staff Directory

Ronald Bittner Board Chairman Ext. 1016 rbittner@swcfcu.org

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Member Service
Representative
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Dear Members,

We have lots of exciting things coming up this quarter for SouthWest Communities FCU! First, I would like to announce that we are upgrading our online banking & mobile app systems which will be going live on June 1, 2021. In this newsletter we will cover more about what you can expect from these new systems. We thank you for your patience as we all learn this new system throughout this transition.

I would also like to invite you to join us for our 82nd Annual Meeting on Wednesday, May 12, 2021. This will be a meeting only, and virtual meeting link will be made available on request. Please RSVP by Friday, May 7th by emailing me at bheil@swcfcu.org or calling our office 412-276-5379. We hope you will join us!

I hope you all enjoy this lovely spring season. Stay safe & healthy!

Sincerely,
Barb Heil, President/CEO
SouthWest Communities Federal Credit Union

#### Attention: All Members!

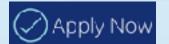
A new online banking & mobile banking system will be introduced on Tuesday, June 1, 2021. In this newsletter we will discuss more about what you can expect from our new system.

Please see inside for more details.

We appreciate your patience as we all learn this new system throughout this transition!













#### Wednesday, May 12, 2021

213 Pine Street Carnegie, PA 15106

#### 4:00pm

Meeting Only (Virtual Meeting Link will be Available on Request)

RSVP by Friday, May 7, 2021

Email bheil@swcfcu.org or call 412-276-5379



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# You are invited! Please Join Us!

Want to know more about the inner workings of SouthWest Communities FCU? Want to meet our Board & Staff members? Have questions about the current standing and the future of the credit union? Now is your chance! Take a peak behind the curtain with us during our 82nd Annual Meeting at our Main Office on Wednesday, May 12, 2021.

Can't make it to our office? A Virtual Meeting Link will be made available upon request.

Please RSVP by Friday, May 7, 2021 by email to bheil@swcfcu.org or call 412-276-5379.

We hope to see you there!

### Board Member Positions

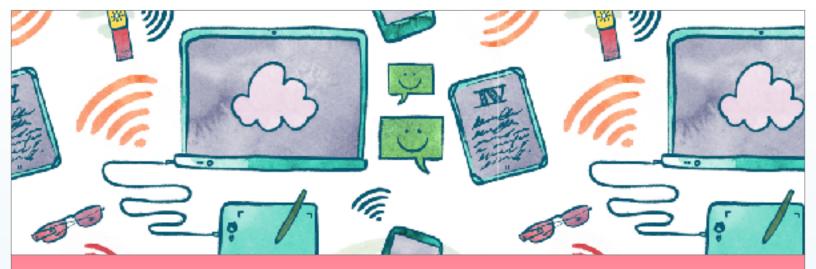
Did you know that a credit union's Board of Directors consists of volunteer members who have a vested interest in the success of their credit union? It is true here at SouthWest Communities FCU as well! We have an amazing board who goes above and beyond for us at this credit union. At our Annual Meeting this year, we have two board member positions up for reelection:

Ronald Bittner is retired from Union Electric Steel. He has been on our board since 1989 and our board chairman since 1999. He lives in Kennedy Township with his son.

Ryan Prokopovich is currently employed with PSI Metals North America as a Consultant. Ryan has been a director on our board since 2014. He lives in Bethel Park with his wife and two children.

If you have any questions about our board or would like more information, please email our chairman at rbittner@swcfcu.org.





## What You Need To Know: New Online & Mobile Banking Systems Coming June 1, 2021

We are excited to announce our new Home Banking & Mobile Banking System, coming **Tuesday**, **June 1, 2021**. **Our current system will be down starting Sunday, May 30, 2021**. At this time you will have to download our new mobile app from the Apple App Store or Google Play Store. For those Members that use our Bill Payment system, you will be required to reset your password.

We thank you for your patience as we all learn this new system through this transition.

#### Online Banking Overview

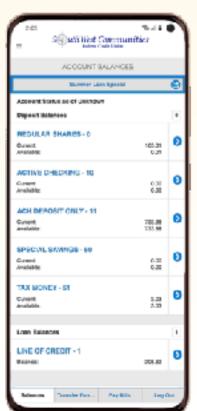
What can you expect from our new online banking system?

- Check your account balances, make a transfer, and view recent activity
- View, download, or print your monthly statements and other documents
- Set-up and manage custom alerts for account activity
- Send a secure message to us



#### New Mobile App

What can you expect from our new mobile app?



- Quickly view current & available balances for all of your accounts.
- Easily view all account transaction history & details.
- Make mobile deposits anywhere, anytime.
- View e-statements right on your device.
- Easily transfer funds between accounts.
- Set up customizable alerts for things such as balances, transactions or check numbers cleared.







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"Annual Percentage Rate.
Terms & conditions apply. Subject to credit review & approval. Rate shown based on an Airated credit score, actual rate may vary.

Must be a SWCFCU Member to Qualify.

2021

Holiday Closings

Good Friday Friday, April 2

Memorial Day Monday, May 31

Independence Day
Monday, July 5

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#### Is your Contact Info Up to Date?

It is very important that we always have your most current information, especially:

Address, Phone Number & Email Address

Please email updates to: mderenzo@swcfcu.org



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Your funds are federally insured up to \$250,000 by the National Credit Union Administration, a U.S. Government Agency.



We do business in Accordance with the Federal Fair Housing Law and the Equal Credit Opportunity Act.

Every effort is made to ensure all information included in this newsletter is as current as possible. SWCFCU reserves the right to add, change, or delete services at any time. Rates and terms may also change at any time. Lending products offered by the credit union are subject to credit review and approval.